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Thank you for chatting it up with Zappos today, my name is Gustavo M. and I'm happy to assist you.

Gustavo M.: Hello, julie! I am reading your inquiry! More importantly how are you doing on this Zaptastic Friday night?

julie: :-) I am doing fantastically, yourself?

Gustavo M.: That's great, Julie! I am doing great as well! Thank you for asking.

julie: although it's technically saturday morning here. i fell asleep under my christmas tree HAHA!

Gustavo M.: You fell asleep under your tree? Why where you sleeping under the tree, if you do not mind me asking?

julie: I was sitting under the tree, well near, doing some work, enjoying the lights. and i fell asleep. :-)

Gustavo M.: Awe that's nice! I am happy it made you think of us! (At least I hope)

Gustavo M.: It will be my pleasure to assist you with your question about the item, Julie. Could you please provide me with the SKU-# above the price one the right hand side? I just want to make sure we are looking at the exact same item.

julie: yep, lemme grab it...

julie: SKU 7798031 Gustavo M.: Thank you! julie: you're most welcome!

Gustavo M.: I would suggest the "Black Soho Suede", not because of the price. Personally I like the look of them more.

julie: that amuses me because they look *exactly* the same to me. what differences am i missing?

julie: I mean, they're all the same shoe on that page - just different colors, yes?

julie: and the photo was taken slightly differently between the soho and the regular black. but beyond that, i can't tell

Gustavo M.: They look exactly the same and I agree with you. From what I can see the "Black Soho Suede", seems a lot smoother. Or it could be all the sugar I have eaten today.

julie: Hahah! well that settles it then - let the experiments commence - i will need to buy both to see whats what!

Gustavo M.: I understand that point.

Gustavo M.: I do apologize I could not be more help to you.

julie: No apologies needed! You gave me a laugh and confirmed i wasn't crazy for thinking they were the same!! Thank you so much for your help this morning, Gustavo! (fabulous name, by the way)

Gustavo M.: Thank you very much! I hope you can see the difference and have a wonderful holiday!

julie: You as well! Have a great night, too!

Gustavo M.: Thank you!